

Stark County Community Action Agency

HEAP

WINTER CRISIS

Super Saturday ASSISTANCE

11/13/21, 12/04/22,
12/18/21, 01/15/22,
01/29/22, 02/12/22,
02/26/22 03/12/22,
03/26/22 @ 8am



Face to Face Walk-In
Appointments Only
Available At Market
Avenue Location!

All
Appointments
Will Be Face-To-
Face Only

First Come First Serve!
Doors Will Open at
8:00am

SCCAA Webster Square
1370 Market Avenue NW
Canton, OH 44714



ITEMS YOU NEED TO BRING WITH YOU

- **Proof of Income** - Income (including child support received/paid out) for past 30 days for all household members ages 18 and up- if seasonal or self-employed - you must provide past 12 months income
- **Utility Bills** - Gas & Electric bill whether you need assistance with both or not.
- **Pending account** numbers if your gas/electric service is off or you are transferring services. If you use bulk fuel (wood, propane, fuel oil, coal), you need your account number
- **SSN/DOB** - You must know Social Security Numbers/Birthdates for ALL household members
- **Proof of U.S. Citizenship** - You must provide proof of citizenship documentation for ALL household members
- **Landlord** - If you rent, you must know your Landlord's Name, Address & Telephone Number
- **If you are applying** on behalf of another household, you must have Notarized Statement or Power of Attorney dated within last 12 months authorizing you to conduct business on their behalf

ITEMS YOU NEED TO BRING WITH YOU



HEAP

WINTER CRISIS

Walk-In ASSISTANCE



(Walk-In Households will only be assisted at
our HEAP Satellite Office located at 3220
Cleveland Avenue NW, Canton OH 44709)

Every Thursday!

Every Friday!

SCCAA

3220 Cleveland Ave NW
Canton, OH 44709

Walk-In

Households **MUST CALL**
toll-free Walk-In hotline @
(330) 617-1054

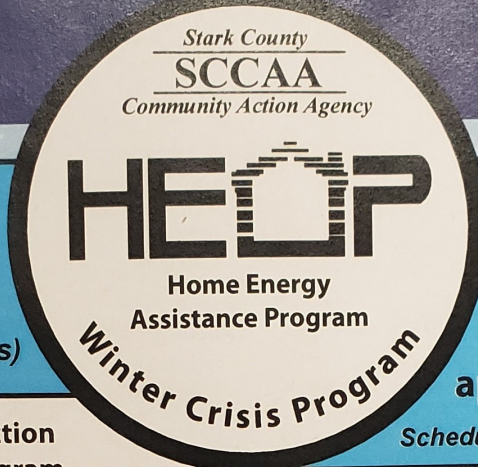
on Thursdays or Fridays
of each week between 7am-
11am to receive a Walk-In
timeslot for that same day
between 10am-4pm

Stark County Community Action Agency HEAP Winter Crisis Program

Do you need help paying for your utilities?

(Program runs from November 1,
2021 through March 31, 2022)

**Necesita ayuda para pagar sus
facturas de energía?**



**Free Utility
Assistance!**
(for income eligible households)

**Call (330) 617-1055
for Appointment or
schedule online at
app.capappointments.com**

Scheduling appointments starts on 10/28/2021

The Stark County Community Action Agency's HEAP Winter Crisis Program provides a benefit once annually towards your primary and/or secondary heating source. The benefit can be used by eligible households whose service is off, in disconnect status, who need to establish new service or pay to transfer service and also for those households that have 25% (or less) of bulk fuel (wood, coal, propane, and fuel oil) or households that were diagnosed with COVID-19 in 2021.

Required Documentation

- Income for primary applicant and all household members 18 years of age or older
- Social Security Numbers for primary applicant and all household members
- Most recent electric and gas bills with disconnection notice
- Proof of citizenship for all household members

TYPE OF BENEFITS

Electric/Natural Gas Utility Assistance: Up to \$175 for regulated utility customers
Up to \$750 for unregulated utility customers
Bulk Fuel/Propane/Fuel Oil/Kerosene Assistance: Up to \$900 • Coal or Wood Assistance: Up to \$550
Heating Unit Repair: Up to \$500 for heating unit repair assistance

2021-22 Winter Crisis Program Income Chart

Size of Household	Monthly Gross Household Income		Yearly Gross Household Income	
	PIPP+	WCP HEAP	PIPP+	WCP HEAP
1 Person	\$1,610.00	1,878.33	\$19,320	\$22,540
2 Persons	\$2,177.50	2,540.41	\$26,130	\$30,485
3 Persons	\$2,745.00	3,202.50	\$32,940	\$38,430
4 Persons	\$3,312.50	3,864.58	\$39,750	\$46,375
5 Persons	\$3,880.00	4,526.66	\$46,560	\$54,320
6 Persons	\$4,447.50	5,188.75	\$53,370	\$62,265
7 Persons	\$5,015.00	5,850.83	\$60,180	\$70,210
8 Persons	\$5,582.50	6,512.91	\$66,990	\$78,155

If you believe that you qualify, please schedule an appointment!