

# Resident Newsletter



## **Meet your Resident Services Team:** *Resident Services Department*

*Milistine Tatum  
Director of Resident Services &  
Community Affairs  
(330) 454-8051 ext. 318*

*Grace Berry  
Service Coordinator at Alliance  
Tower  
(330)-823-5120*

*Tyana Chambers  
Community Health Worker  
(330)-454-8051 ext. 386*

*Johnnise Kimbrough  
Resident Services Assistant  
(330)-454-8051 ext. 309*

*Natatia Peterson  
FSS Coordinator  
(330)-454-8051 ext.365*

*Melanie Singhaus, LSW  
Coordinator of Resident Services  
(330)-454-8051 ext.327*

## **2020 Census Count**

Do your part and complete the 2020 Census!

Choose 1 of 3 steps to complete the Census:

1. Go online: [2020census.gov](https://2020census.gov)
2. Call 844.330.2020 (English); 844.468.2020 (Spanish); 12 other languages
3. Return the paper US Census by mail

## About the 2020 Census

The U.S. Constitution mandates a census of the population every 10 years. The 2020 Census counts everyone who lives in the U.S. on April 1, 2020. Census statistics help determine the number of seats each state holds in the U.S. House of Representatives and how billions of dollars in federal funds will be allocated by state, local, and federal lawmakers every year for the next 10 years.

## **COVID-19 Prevention and Information**

Protect yourself and your family by knowing common symptoms of COVID-19, such as:

- Fever or chills
- Diarrhea
- Difficulty breathing
- Shortness of breath
- Coughing, sneezing
- Sore throat
- New loss of taste or smell

You're at higher risk if you are:

- 60 years of age or older;
- Pregnant or breastfeeding;
- Immunocompromised; and
- Serious health conditions such as HIV

Always remember to: Mask up, social distance, wash hands frequently (20 seconds), sanitize hands, and don't touch your face!



Residents who failed inspections or were close to failing will be contacted about attending a Virtual Housekeeping Class in September. Keeping your unit clean and tidy is a lease requirement. Failed inspections can lead to evictions.

## Pregnant??

Take advantage of what THRIVE has to offer. Led by Community Health Worker, Tyana Chambers, she can assist you with your needs including children 1 years old and younger. Call Tyana today at: 330.454.8051 Ext 386



Shopping for affordable internet service and a device??

Log on to: [Everyoneon.org](http://Everyoneon.org).

You can also check out affordable costs for PCs and laptops.

Here are 3 simple steps to get you started:

1. Enter your zip code;
2. Answer a few eligibility questions; and
3. View offers and get connected.



### IT'S ALL NEW

There is still a lot to learn about the Corona Virus and COVID-19. While we are learning, we all want to be safe and take any/all precautions to minimize the spread of the virus and the disease. Please know that while there is little information, the spread can occur between people and animals/pets.

It's all new information. Although there may be a small risk that people with COVID-19 could spread the virus to animals, the United States Centers for Disease Control and Prevention (CDC) recommends that animal and pet owners limit their pets' interaction with people outside their household.

Please do your part in minimizing the spread.

**DO NOT TOUCH** any animal or pet without the owner's permission.

Here are some helpful tips from the CDC:

- Keep cats indoors when possible and do not let them roam freely outside.
- Walk dogs on a leash at least 6 feet (2 meters) away from others.
- Avoid public places where a large number of people gather.
- Treat pets as you would other human family members – do not let pets interact with people outside the household.
- If a person inside the household becomes sick, isolate that person from everyone else, including pets.
- Do not put a mask on pets. Masks could harm your pet.

Learn more: <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/pets.html>

If needed, ask for a REASONABLE ACCOMMODATION. Additional information can be provided to you upon request. If you have questions or concerns regarding your rights under Section 504, please feel free to call me, Corey Minor Smith, at 234-214-4262.

# FAMILY SELF-SUFFICIENCY (FSS) Program

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WE KNOW TIMES ARE TOUGH RIGHT NOW. IF YOU'VE BEEN LAID OFF, LOST HOURS, OR ARE JUST WORRIED ABOUT MONEY, THE FSS PROGRAM CAN HELP!

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## Supportive Services

In the FSS Program, you are not alone. You have access to a highly trained Family Self-Sufficiency Coordinator, who will help you make progress towards your goals and provide the following support:

- ✓ Get connected to COVID-19 updates
  - ✓ Receive support with applying for benefits and other services
  - ✓ Look for opportunities to increase your income or find a job
  - ✓ Build emergency savings and plan for future loss of income
  - ✓ Create a debt repayment plan for student loans, credit cards, etc.
  - ✓ Receive free credit reports and advice to help improve credit
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## Escrow Savings Account

Once enrolled, SMHA will establish an account for you called a FSS Savings Account. When your rent increases from working more hours or going back to work, we will deposit the additional amount of money you pay in rent will continue to be deposited into your Escrow Account during the duration of your contract.

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Canton, Ohio 44702-1131  
Phone: (330) 454-8051  
Fax: (330) 454-8065  
Relay 1-800-750-0750 Web:  
[www.starkmha.org](http://www.starkmha.org)

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**ONE-ON-ONE  
SUPPORT TO  
HELP YOU GET  
BACK ON TRACK**

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**LEARN HOW TO  
RECEIVE  
DEPOSITS WHEN  
YOU BEGIN TO  
WORK AGAIN**

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**Ready to apply?**

**Contact:**  
**Natatia Peterson**  
**Family Self-Sufficiency**  
**Coordinator**  
**330-454-8051 ext.365**  
**[npeterson@starkmha.org](mailto:npeterson@starkmha.org)**

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